



## Privacy policy

In accordance with the provisions of the General Data Protection Regulation RGPD EU 679/2016 and the Organic Law 3/2018 of 5 December, on the Protection of Personal Data and Guarantee of Digital Rights, you are provided with the following information on the processing of your personal data:

Corporate name: Can Bordoy Palma SLU

CIF: B16500795

Address: C/ Forn de la Gloria 14

Palma de Mallorca Islas Baleares 07012, España

Email address: [info@canbordoy.com](mailto:info@canbordoy.com)

Telephone number: +34 871 871 202

Data Protection Delegate: Financial Controller Contact: 682 845 621 / Email: [controller@canbordoy.com](mailto:controller@canbordoy.com)

**PURPOSE:** At Can Bordoy we process the information you provide us with in order to provide the services and/or sell the products contracted by you through our website. In addition to managing the sending of information and commercial prospecting. In order to be able to offer you services in accordance with your interests, we will draw up a commercial profile based on the information provided. No automated decisions will be taken on the basis of this profile. The personal data provided will be kept, as long as the commercial relationship is maintained and you do not request its deletion, for a period of 5 years from the last contract and/or purchase made by you. In any case, your personal data will be kept for as long as they are useful for the stated purpose and, in any case, for the legal periods and for the time necessary to meet possible liabilities arising from the processing.

**LEGITIMACY:** The processing of your personal data is based on the performance of a contract to which the data subject is a party or for the implementation at his request of pre-contractual measures, in any case, you have given your consent to process your personal data for one or more specific purposes, in accordance with the provisions of the GDPR EU 679/2016 (ART. 6.1. A. B) and the Organic Law 3/2018 of December 5, (LOPDPGDDD). The Information Society Services Act 34/2002, articles 20 and 21, is applicable to the sending of commercial offers by means of telecommunications. The prospective offer of products and services is based on the consent that is requested without in any case the withdrawal of this consent conditions the product purchase contract and / or service provision. There is an obligation to provide personal data, otherwise the service and/or product cannot be provided and/or the product cannot be sold and/or the requested offer cannot be provided and the sending of commercial information cannot be managed.

**RECIPIENTS:** The data will not be communicated to any third party outside the Entity, unless legally obliged to do so. However, we inform you that third party providers may have access to your personal data, in their capacity as data processors, in the framework of the provision of a service for the Data



Controller. In addition to the above, the Entity may transfer or communicate personal data in order to fulfil its obligations to the Public Administrations in cases where this is required in accordance with the legislation in force.

**RIGHTS:** Interested parties have the right to obtain access to their personal data, as well as to request the rectification of inaccurate data or, where appropriate, to request its deletion when, among other reasons, the data is no longer necessary for the purposes for which it was collected. In certain circumstances, data subjects may request the limitation of the processing of their data, in which case we will only keep them for the exercise or defence of claims. In addition, and for reasons relating to their particular situation, data subjects may object to the processing of their data, in which case their personal information will no longer be processed for the purposes for which they have expressed their objection. Where technically possible, the data subject may request the portability of his or her data to another Data Controller. To exercise these rights, in accordance with current legislation, interested parties may contact Can Bordoy by post, enclosing a copy of a document proving their identity (DNI), at C/ Forn de la Gloria 14 , CP:07012 or by email: [info@canbordoy.com](mailto:info@canbordoy.com). You have the right to lodge a complaint with the Supervisory Authority: Spanish Data Protection Agency ([www.agpd.es](http://www.agpd.es)). Origin of the Personal Data: the data subject himself/herself.

- 1.1. The customer expressly accepts the inclusion of personal data collected while browsing the website or provided by filling in any form, as well as those derived from a possible commercial relationship, in the automated personal data files referred to in the first section. During the data collection process and in each place on the website where personal data is requested, the customer will be informed, either by means of a hyperlink or by including the appropriate mentions on the form itself, of the obligatory or non-obligatory nature of the collection of such personal data. Any customer who decides to register on our company's website will be asked for the personal data necessary for the purposes of the service requested, which is none other than the provision of services and/or the sale of products offered on the website.
- 1.2. The customer/user may exercise, with respect to the data collected in the manner provided for in the preceding paragraph, the rights recognised in Articles 15 to 21 of Regulation (EU) 2016/679, and in particular the rights of access, rectification, erasure, restriction of processing, data portability, objection and automated individual decisions, where appropriate. The rights referred to in the preceding paragraph may be exercised by each customer by means of an exercise of rights form which may be requested by e-mail. The written and signed request can be sent by post to the following address: Can Bordoy, with address at C/ Forn de la Gloria n.14 07012 ILLES BALEARS enclosing in both cases a photocopy of the customer's ID card.
- 1.3. The automated processing of personal data collected as a result of the request, use, contracting of any product or service or any transaction or operation carried out through this website has as its main purpose the maintenance of the contractual relationship with the owner of the website.
- 1.4. You authorize the sending of advertising for our services and products. Your personal data may be used to manage the sending of advertising through traditional or electronic means. The e-mail addresses and personal data you provide to us through the contact form on the website will be used exclusively to



deal with the questions you submit to us by this means. The provisions of Articles 22.1 and 22.2 of Law 34/2002 of 11 July on Information Society Services and Electronic Commerce, which is amended by Art. 4 of Royal Decree-Law 13/2012, regarding the use and processing of your personal data in order to manage the sending of advertising.

1.5. The entity guarantees the confidentiality of users' personal data. However, the Company and/or Entity shall disclose to the competent public authorities personal data and any other information in its possession or accessible through its systems and required in accordance with applicable laws and regulations to the point. The personal data may be stored in the files owned by Can Bordoy even after the end of the relationships formalized through the company's website, exclusively for the purposes indicated above and in any case, during the legally established time limits, available to administrative or judicial authorities.